

This document is a part of our **800Hosting Hosting Scam Review**. Read the complete 800Hosting Scam Review at the following URL: [800Hosting Dedicated Managed Hosting Scam Review](#)

From: Jay Ellison [mailto:jay@800hosting.com]
Sent: Wednesday, September 17, 2008 11:44 PM
To: contact@800hightech.com
Subject: 1-800-HOSTING

Rick,

Thank you for your inquiry at 1-800-HOSTING.

We offer fully-managed servers with outstanding **24/7 Live Tech Support** and **ultra high-performance** Juniper/Cisco BGP4 network.

- **Speedy service** is our priority. We have 82% first-call-resolution and we are meeting our goals for 1-hour response to email requests. 24/7 Live Support Chat is also available. Experience "Total Support" - you will love It!
- We have one of the **fastest networks** of any major Tier-1 hosting provider!
- All technicians are our employees. We do not outsource these services.
- Our datacenter facility has **free onsite live tech support**, redundant GigE Internet connections, redundant air and UPS & generator backup power. We do not resell servers from other datacenters.

The following are detailed configurations and options with **discounted rates** for your review.

And **SAVE \$10/mo.-\$50/mo.** more per server with prepay discount options. Call or email for discounted rates with quarterly or annual prepay.

Managed Dell Pro400: Dell PowerEdge SC1425 server with dual Intel 3.0GHz Hyper Threading Xeon CPUs - each with 2MB L2 Cache & 800MHz FSB, 2GB ECC DDR2 RAM, 2 x 160GB SATA-I with RAID 1 mirror redundancy: **\$383/mo. & \$0 setup**

Managed Dell Pro310: Intel 2.13GHz quad core Xeon CPU with 4MB L2 Cache & 1066MHz FSB, 2GB ECC DDR2 RAM, 2 x 250GB SATA-II with RAID 1 mirror redundancy: **\$403/mo. & \$0 setup**

Managed Dell Pro350: Dell PowerEdge 1950 server with 2 x Intel Xeon 3.0GHz dual core 5050 Dempsey CPUs - each with 2x2MB L2 Cache & 667MHz FSB, 2GB 533/667MHz FBD ECC DDR2 RAM, 2x250GB SATA-II with RAID 1 mirror redundancy: **\$433/mo. & \$0 setup**

Managed Dell Pro550: Dell PowerEdge 1950 server with 2 x Intel Xeon 1.86GHz quad core 5320 Clovertown CPUs - each with 2x4MB L2 Cache & 1066MHz FSB, 2GB 667MHz FBD ECC DDR2 RAM, 2x250GB SATA-II with RAID 1 mirror redundancy: **\$493/mo. & \$0 setup**

All plans above include:

• **Fully Managed Hosting** service:

- ✓ 100GB Managed R1Soft weekly backup* service
- ✓ Dual hard drives with hardware RAID 1 mirror redundancy
- ✓ Advanced Server & Port Monitoring service with problem resolution and client notification
- ✓ **2+ Hours** per month of Client requested SysAdmin time to setup domains, user accounts, install software, software configs, updates, etc.
- ✓ Secure unused ports
- ✓ Maintain security patch updates
- ✓ Maintain service pack updates
- ✓ Priority response to service requests
- 1800GB/mo. of data transfer (Add \$.20 for each 1GB extra)
- 5 IP addresses included
- CentOS Operating System (Add \$20/mo. for Red Hat Enterprise Server.)
- **Free** 24x7 LIVE Technical Support via phone (toll-free in US & Canada) or email ticket system or live online chat
- **Free** server reboots
- **Free** server monitoring service
- **Free** RTG bandwidth usage stats
- **100Mbps** Dedicated Port on Cisco Switch
- **100%** Network Uptime SLA Guarantee
- **2-Hour** Hardware Resolution SLA Guarantee

SLA details at <http://www.800hosting.com/service-level-agreement-sla.aspx>

Add-on Options:

- **Managed Firewall** by SonicWALL: A dedicated, enterprise-class hardware firewall appliance for protection of your servers and data
 - ✓ Configured & fully-managed by 1-800-HOSTING for maximum security protection
 - ✓ This high-performance firewall, with its System-On-a-Chip Security Processor for 90Mbps Stateful Packet Inspection, will help protect against hack attempts to delete files, steal data, deface content, or malicious use of your servers and provide for VPN tunnel sessions to protected servers
 - ✓ Built-in 100Mbps 5-port switch to protect multiple servers
 - ✓ Support for 10 nodes (IPs) - upgradeable to 25 nodes or unrestricted nodes
 - ✓ Up to 6000 concurrent connections
 - ✓ Secure, encrypted VPN connections with 30+Mbps 3DES and AES throughput
 - ✓ 5 VPN client sessions supporting up to 50 VPN clients (Client licenses extra)Add \$99/mo. & \$99 setup or \$119/mo. & \$0 setup
 - Upgrade to **Managed Daily Data Backup*** - 100GB fully-automated R1Soft data backup: add \$50/mo. & \$0 setup.
 - **Managed Hourly/Custom Data Backup*** - 100GB fully-automated R1Soft data backup: add \$99/mo. & \$0 setup.
 - **Bandwidth Sharing Switch:** Share the total aggregate bandwidth of multiple servers in any combination of total inbound + outbound traffic. Example: two servers with 1800GB/mo. each now share 3600GB/mo. Add \$20/mo. for every server that shares bandwidth.
 - **cPanel/WHM** Control Panel for Linux (Simplify adding domains, user accounts, server management, and much more): unlimited domains - \$29/mo.
 - **Plesk** Control Panel for Linux (Simplify adding domains, user accounts, server management, and much more): 30 domains - \$19/mo; 100 domains - \$25/mo; unlimited domains - \$35/mo.
 - **Hardware Load Balancer with High-Availability (HA):** 1-800-HOSTING will provide a hardware load balancer for high-availability and scalability of your Linux web/application load balanced environment. Add \$29/mo. & \$29 setup per server
 - **MySQL High-Availability (HA):** Contact Sales for affordable database replication solutions based on your specific needs for performance, high-availability and scalability of your MySQL environments.
 - **Shared Email service** (SMTP & POP3 with [webmail](#) interface) includes 100MB mail storage space and unlimited email boxes for \$10/mo. per domain. If you need more storage space for a single domain, additional 100MB blocks are available for \$10/mo. each. We will setup an "admin" email account which will allow you the ability to add, change, or delete accounts at any time through the webmail interface.
 - **Urchin Stats** analyzes traffic and provides accurate and easy-to-understand reports on your website visitors - where they come from, how they use your site, what converts them into customers, and much more. Add \$10/mo. per domain.
- * **Data Backup:** We install a separate GigE NIC in your server for backup data transfer over a private GigE network, so backup data transfer does not apply toward your monthly allocation of Internet data transfer. Managed data backup is via private GigE network to a multi-terabyte disk arrays. Restores are always **free** by us.

Test Ping: 69.41.185.1

Download speed test: www.800hosting.com/test/10mb.bin

Download speed test: www.800hosting.com/test/100mb.bin

I have attached additional information about our company, our network, and our services. If you have any questions, please do not hesitate to ask.

To start your order for service, simply call me with your account and payment information, or reply here and we will send our Order Form and Charge Authorization Form.

Once again, thank you.

Best regards,

Jay Ellison
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